

Understanding my Fuse Box

If your lights or power go off, it means your trip switches are working properly. You can find out what caused the problem and sort it out quite easily.



Above, typical example of Fuse box

1. Open the cover on the consumer unit so that you can get to the trip switches/buttons.
2. Check which switches/buttons have tripped to the OFF position (usually facing upwards)
3. Put these switches/buttons back to the ON position.
4. If the trip goes again, it's probably being caused by a problem with one of your appliances or lights. You need to find out which appliance on that circuit is causing the problem:
5. Check all the rooms and check which set of lights or sockets is not working. Plug in the appliances or switch on each light one at a time until the trip goes again.
6. Switch the 'tripped' switch to the ON position (press in if it's a button).

Please note This advice is only for modern consumer units. If you have an older 'fuse box' don't touch it and contact us immediately.

Please note If you feel uncomfortable with the above please call Halo Housing and staff will advise on: 01254 676677/07533565018